



## Commitments to You

### *Commitment to Treatment*

Thank you for choosing our office as your dental healthcare provider!

*Dr. Derrick and our team are committed to providing you with the highest quality dental care, so that you can attain optimum oral health. We ask that you care for your dental health to the best of your ability. Good daily home care is essential for your overall oral health.*

### *Commitment to Appointment*

At *Clinton Dental Care*, your dental health is important to us, which is why we strive to render excellent dental care to all our patients. We understand that illness, emergencies and bad weather all play a part in the need to reschedule appointments. Due to the increase in the number of broken appointments (failure to give appropriate notice, failure to call or show to an appointment), it is necessary for us to implement an updated cancellation policy that will be effective January 3, 2023. Your appointment time is reserved for you and your treatment only, when you fail to keep your appointment without giving us adequate notice, this adds to the overall cost of care, as trained professionals are not being utilized and we do not have time to fill the empty appointment time.

As a patient of Clinton Dental Care, you must adhere to the following policy:

- ***You are required to give 24 hours notice if you need to cancel your appointment.***
  - ❖ *A fee of \$35/scheduled hygiene hour (cleanings) will be charged to your account.*
  - ❖ *A fee of \$50/scheduled doctor hour (restorative, etc.) will be charged to your account.*
- *All dental appointments scheduled on **Monday**, be aware that you will need to make any changes before **12 Noon** on the Thursday prior to the scheduled appointment date. Please note that all messages (including social media) received after the requested time will not be considered adequate notice and a fee will apply.*
- **LATE for Appointments:** *If you are 10 minutes or more late for your appointment, you will need to reschedule unless we can provide a portion of your scheduled work to be completed during your remaining appointment time.*

*Please note that multiple broken appointments may result in your dismissal from Clinton Dental Care and any adjustments to an applied fee due to failure to adhere to our Appointment Policy will be determined by Clinton Dental Care regardless of cancellation/broken appointment reasoning.*



## Commitments to You

### *Commitment to Financial Considerations*

*As a courtesy to you, our office will attempt to verify your dental insurance benefits and file claims to your dental insurance to make dental care more affordable.*

**You will be responsible for knowing your exact insurance coverage and our office will help you maximize your available dental benefits.**

All deductibles, co-insurance, estimated payments **MUST BE PAID AT THE TIME OF SERVICE.** *If you are in need of financial arrangements, this must be completed prior to your appointment time.* If you have had past financial arrangements with our practice, *these will need to be verified and confirmed by our administrative team* prior to your appointment or the full amount will be due at the time of service.

We accept all dental insurance and are only in network with *Delta Dental*. This means we will be out-of-network for your insurance provider and you will have an estimated out-of-pocket expense fee due at your time of service. Account balances are your responsibility whether or not your insurance pays any portion including pre-authorizations. Failure to pay account balances will result in collections and dismissal from our practice.

*All New Patients must keep a credit card on file to hold their appointment time. Fees will be applied if they do not adhere to our Appointment/ Cancellation Policy.*

*Basic State (without Dental Plus), Medicare, and supplemental Dental Plans* have coverage based on their fee schedule and is limited on benefits. Due to this, we will need to collect your estimated portion at time of service. All plans are variable and pending what coverage type was chosen.

**Pre- Payment Discounts.** We offer a pre-payment discount of 10% if you pay your full treatment with **CASH or CHECK** at the time of service. Your insurance will be submitted at the discount fee and is not a guarantee of payment for your account.

**No Dental Insurance.** We offer a discounted 10% for anyone who does not have dental insurance and pays with **CASH or CHECK** at the time of service.

***We cannot offer discounted rates on credit card payments due to the fees involved from outside companies.***

**ALL FINANCIAL ARRANGMENTS MUST BE MADE PRIOR  
TO YOUR APPOINTMENT!**

*~We accept cash, checks, Care Credit, and all major credit cards~*